

CHENNAI PORT TRUST

COMPLAINT HANDLING POLICY

Complaints / grievances from public, contractors, vendors, suppliers, etc about corruption, malpractices or misconduct by Chennai Port personnel may be given in writing, e-mails or other electronic means, oral, etc., containing factual details, related matter and verifiable facts to the respective departments of the Chennai Port Trust.

Anonymous / pseudonymous complaints and also vague allegations will not be entertained. Instructions prevail that identity of the complainant should not be disclosed.

The following officers for each department of the Chennai Port Trust have been designated for receiving complaints:

Engineering Department

Shri A. Manoharan, Executive Engineer
Civil Engineering Department, Chennai Port Trust
Project Division, V Floor, Centenary Building
Rajaji Salai, Chennai – 600 001
Telephone No: 25362201 Extn.2311 Mobile 9444670941
Email address: a_manogar@yahoo.co.in

M & E Engineering Department

Shri V.P.Theagarajan, Superintending Engineer (Mech)(G)
Office of the Chief Mechanical Engineer, Chennai Port Trust,
Rajaji Salai, Chennai – 600 001
Telephone No: 25362201 Extn.2670
Email address: cme@chennaiport.gov.in

Traffic Department

Shri N. Soundararajan, Senior Deputy Traffic Manager,
Traffic Department, Chennai Port Trust
Administrative offices Building
Rajaji Salai, Chennai – 600 001
Telephone No: 25361139 (Direct)
25362201 Extn.2505
Email address: srdtm@chennaiport.gov.in

Marine Department

Shri B. Nageswara Rao, Administrative Officer
Marine Department, Chennai Port Trust
6th Floor, Dy Conservator's office
Centenary Building
Rajaji Salai, Chennai – 600 001
Telephone No: 25362210 Extn.2563
Email address: bnrao_50@yahoo.in

Finance Department:

- i) Shri P. Ganapathy, Sr.Dy.CAO(ER)
Finance Department, CDO Complex, Chennai Port Trust
Rajajai Salai, Chennai – 600 001 - with respect to revenue division
Telephone No: 25362201 Extn: 2230
Email address: srdycaoe&r@chennaiport.gov.in

- ii) Shri C.S. Chandrasekaran, Dy.CAO(P&B)
Finance Department, Chennai Port Trust
Administrative offices Building
Rajaji Salai, Chennai – 600 001 - with respect to AO Bldg Accounts
Telephone No: 25362201 Extn:2371
Email address: dycaop&b@chennaiport.gov.in

General Administration

Shri D. Pandiyan, Personnel Officer,
General Administration Department, Chennai Port Trust
Administrative offices Building
Rajaji Salai, Chennai – 600 001
Telephone No: 25362201 Extn: 2618
25384809 (Direct)
Email address:pandiyan54@yahoo.in

Medical Department

Dr.Meera Udayshanker,
Sr. Dy. Chief Medical Officer,
Chennai Port Trust Hospital,
Rajaji Salai, Chennai - 600 001
Telephone No: 25383634
Email address: drmeerashanker@g-mail.com.

Vigilance Department

Shri S. Arulalan,
Deputy Chief Vigilance Officer,
Vigilance Department,
Administrative offices Building,
Rajaji Salai, Chennai 600 001.
Telephone No: 25384213
Email address: sarulalan@hotmail.com